

WARRANTY PRODUCT SUPPORT & SPARE PARTS

We do not carry any spare parts to repair old or second-hand products.

The manufacturers only support products within their normal warranty period of 3 years. After that time there is no support at all, and no spare parts are sold.

We are bound by their warranty policy requires and time frames which vary for each particular product.

Be advised that warranty is in 2 parts;

That the product is suitable for its purpose, in a general sense.

Warranty is against FAULTY MANUFACTURE. IE something was not made correctly.

If you give your products are hard life, IE:

Use a light weight typist chair for a 100kg man

Move a filing or storage cabinet with goods in it

Drag a wall unit or bookcase, or desk.

The manufacturer will can immediately recognise this, and will not entertain any form of warranty repairs.

Please note that ALL office chairs have a maximum KG capacity of 95KG. User weight over that immediately voids any warranty.

